Installing DSV drivers on Windows 11 – The fast and dirty run-through.

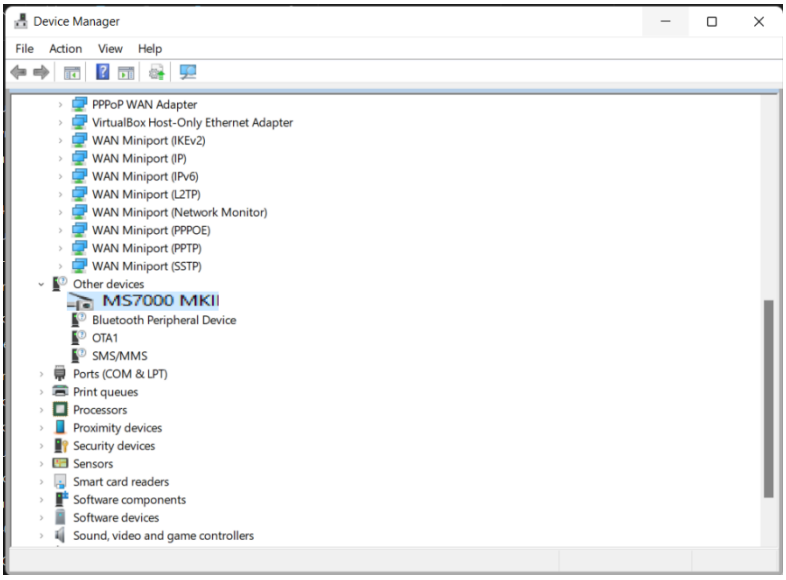
ISSUE: When DSV 2400/3000 microfilm scanner is connected to a Windows 11 PC, Windows may not be able to find the correct driver.

CAUSE: When the 0820-6055-03_MS7000MKII_V4_1_1 driver installation setup program is run the drivers are installed to the ”C:\Program Files (x86)\MicroFilm Scanner\Driver” folder instead of where windows expects them to be located.

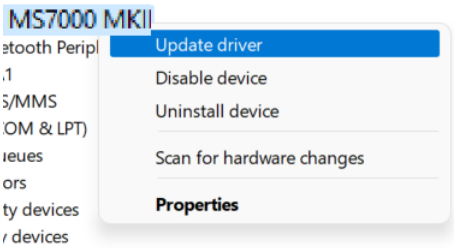
RESOLUTION: Manually direct Windows to the proper drivers.

Step 1: Plug in the DSV Microfilm Scanner.

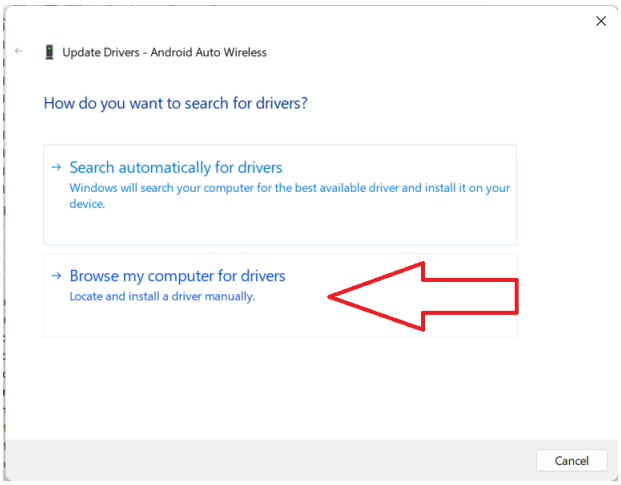
Step2: Open the Windows Device Manager and locate the proper device. Locate the device that is missing the driver (MK6000MKII / MS7000MKII). This was located under “Other Devices” on my PC.



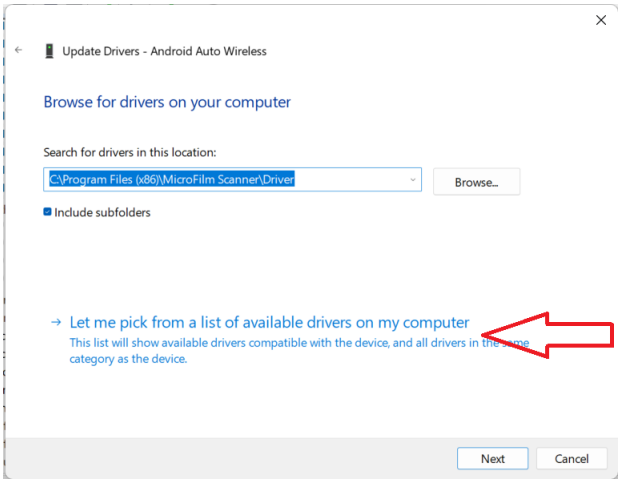
Step 3: Right-Click on the device and select “Update Driver”



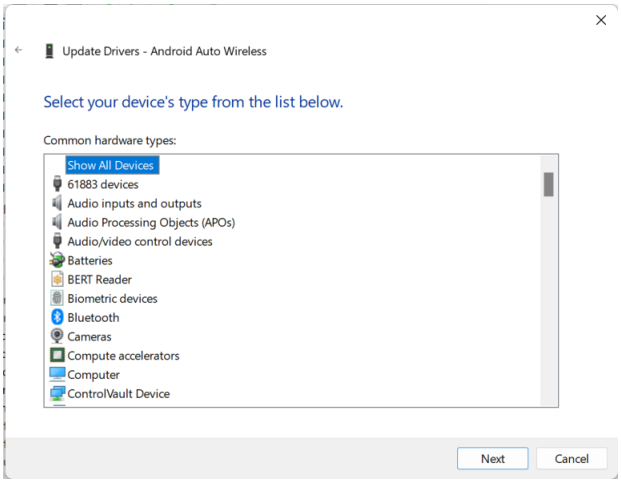
Step 4: Click “Browse my computer for drivers”



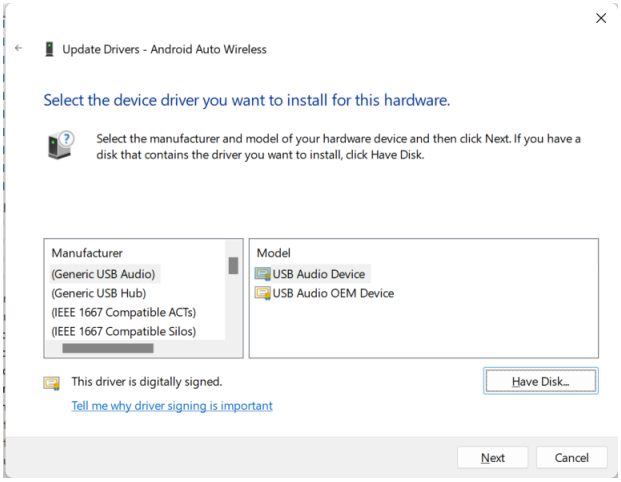
Step 5: Click “Let me pick from a list of available drivers”



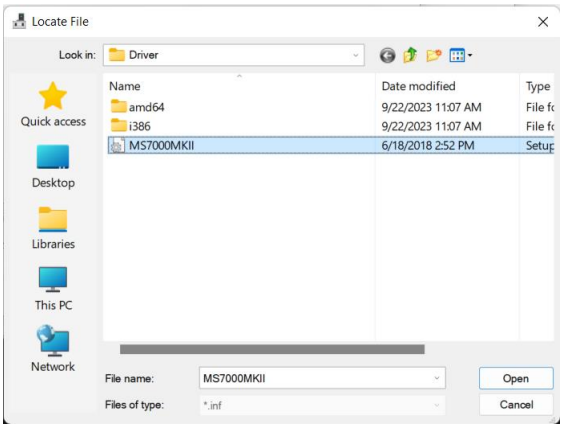
Step 6: Select “Show All Devices”, click “Next”



Step 7: Click “Have Disk”



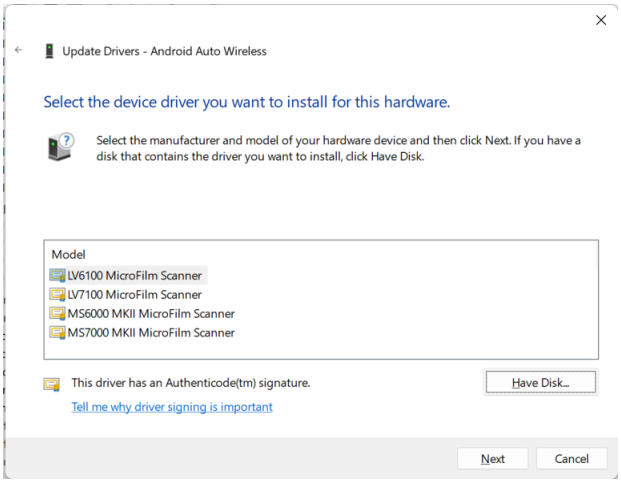
Step 8: Browse to the ”C:\Program Files (x86)\MicroFilm Scanner\Driver” folder and select the “MK7000MKII” file. Click “Open”



Step 9: Select you model from the list, then click “Next”

3000 DSV -> MS7000 MKII

2400 DSV -> MS6000 MKII



If you receive this message, click “Yes”

